# How to solve the IVMS Client incomplete display problem

**When we use the high resolution computer, we always get the IVMS client incomplete display problem, when we get this error, you can follow this step to  solved it.**

1. Close the IVMS client, and open the installation directory, find the config.ini.bak file, then open it.



2. Find IS\_SHOW\_WIDTH\_SET=0, change it to IS\_SHOW\_WIDTH\_SET=1, then save it.



3. Restart the IVMS client, choose Other--System Setting--Other, then you can see the width show here, the default setting is 245, you can change it to a appropriate value, then save it.



5. Restart the IVMS Client, and you will see it is working well now.