# How to solve HTML5 Media Server run failed

​There is an OS issue "0xc000007b"， which will cause the HTML5 Media Server run failed.





Kindly download the follow four progresses and install them.

 [vc\_redist.x64.rar](https://www.icarvisions.com/zb_users/upload/2020/01/202001151811331642118.rar)

 [vc\_redist.x86.rar](https://www.icarvisions.com/zb_users/upload/2020/01/202001151813369597641.rar)

 [vcredist\_x86.rar](https://www.icarvisions.com/zb_users/upload/2020/01/202001151813392458041.rar)

 [vcredist\_x64.rar](https://www.icarvisions.com/zb_users/upload/2020/01/202001151813413922301.rar)

After that. The HTML5 Media Server will work normally.

